



# Bunghez Ovidiu Eduard

## Network Technical Support Engineer



ovidiubunghez.ro



cv@ovidiubunghez.ro



0733950116



LinkedIn Profile



GitHub Profile



Bucharest, Romania

- IT and Networking enthusiast, currently preparing for the CCNA certification and building strong skills in network administration, security, and infrastructure.
- With prior experience as a frontend developer, I combine technical adaptability with problem-solving abilities, bridging knowledge across software and networking. Passionate about learning and contributing to efficient, reliable, and secure IT solutions.

## Professional Experience

03/2024 – Present

### **Network Technical Support Engineer** **Cognizant**

I am a Technical Support Network Engineer at Cognizant – Google Project, specializing in Gmail and Google Workspace. I deliver advanced troubleshooting, security guidance, and system optimization to ensure seamless collaboration, secure communication, and reliable productivity for organizations worldwide.

Working with cross-functional teams, I lead root-cause analysis, manage escalations, and drive continuous improvements that strengthen the performance and security of Google's productivity ecosystem.

12/2021 – 02/2024  
Ploiesti, Romania

## **Front end Developer** **FrozenLogic**

As a Front-End Developer at FrozenLogic, I worked collaboratively to develop, test, and deploy web components on time. I ensured that implementations aligned with design specifications and maintained brand consistency across projects. By conducting thorough usability testing, I identified and resolved issues, delivering optimal performance and a seamless user experience.

03/2020 – 04/2021  
Brasov, Romania

## **Transcriber** **Freelancer.com**

I contributed to machine learning transcription projects by refining technical dictionaries and producing precise Romanian/English transcriptions, tailored to client specifications and linguistic accuracy.

03/2019 – 03/2020  
Brasov, Romania

## **Sales Agent** **CGS (Computer Generated Solutions)**

As a Sales Agent at CGS, I advised AOL users on online account issues, strengthening my customer service, sales, and product knowledge. I built lasting client relationships and delivered effective solutions by addressing needs and staying current with new offerings.

## **Projects**

### **Component Library**

This project served as the foundation for all custom components in my portfolio - [@ovidiubunghes.ro](#). I created atoms, molecules, and organisms here, which are reused consistently throughout the entire website.

### **Cegeka**

#### **developing their website**

Collaborated with Cegeka, a leading European IT company, to develop a dynamic, responsive website, supporting their innovative software and cloud solutions across multiple industries.

### **Woodwing**

Collaborated with WoodWing, a global software company, to build a responsive website, supporting their multichannel publishing and digital asset management solutions for efficient content creation and collaboration.

## Stratech

Worked on the website for Stratech, a company transforming import and export processes. Their solutions streamline operations, boost efficiency, and simplify logistics for businesses.

## OGZ

Contributed to the development of Onderwijsbeurs, an educational fair platform connecting students with institutions, showcasing diverse learning opportunities, and promoting exploration of educational and career paths.

## Education

03/2021 – 08/2021

Bucharest, Romania

### Front End Developer Course

Codecool 

By completing Codecool's frontend development course, I gained hands-on experience with HTML, CSS, JavaScript, Bootstrap, and responsive design, while improving teamwork and collaborative development skills.

10/2018 – 07/2020

Brasov, Romania

### Master's degree

Transilvania University of Brasov

Obtained a Master's degree in Integrated Information Systems for Business, with proficiency in e-commerce operations and marketing strategies.

10/2015 – 07/2018

Bucharest, Romania

### Bachelor's degree

University of Bucharest 


Obtained a Bachelor's degree in Applied Modern Languages with a focus on English and German.

## Certificates

Currently learning to get the CCNA certification

Codecool Front end Developer 

Responsive Web Design 

Legacy JavaScript Algorithms and Data Structures 

## Languages

English

German